**MODEL RAPORT**

**1**. Se au in vedere la autoevaluare, **indicatorii statistici de utilizare ( rapoarte statistice, rapoarte DRG, rapoarte indicatori de performanta)**

Analiza pe sectii

|  |  |  |
| --- | --- | --- |
| *Sectia* | *Indicatori in crestere ( sau cu valori bune)* | *Indicatori in scadere ( sau cu valori slabe)* |
| *………………………* | *………………………* | *………………………* |
| *………………………* | *………………………* | *………………………* |
| *………………………* | *………………………* | *………………………* |

Discutii.......................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri...recomandate.................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

**2. Analiza chestionarelor de satisfactie a pacientilor pe baza rapoartelor si recomandarilor rezultate in urma prelucrarii datelor**

Constatari Gradul mediu de satisfactie al pacientilor/ apartinatorilor= ( …%)

Probleme consemnate in chestionare ............................................................................................................................................................ ........................................................................................................................................................................................................................................................................................................................

Discutii ............................................................................................................................................................

....................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri..recomandate..............................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

**3. Analiza incidentelor si riscurilor terapeutice si infectioase ale activitatii medicale in sectie ( daca a fost cazul), in ceea ce priveste:**

* nr. pacienti care au refuzat tratamentul=.......
* nr. de erori de identificare a pacientului=......
* nr. pacienti cu risc anestezic=......
* nr. pacienti cu risc operator=....
* nr. incidente intraoperatorii. =....
* nr. de pacienti cu complicatii postoperatorii=....
* nr. pacienti cu reinterventie chirurgicala=....

Discutii ................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri..recomandate..............................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

**4. Analiza indicatorilor de calitate ai activitatii medicale pe baza rapoartelor Serviciului Statistica**

1. *Indicatori de calitate*
2. *Indicatorii de management ( economico-financiari pe baza rapoartelor intocmite de Serviciul Financiar Contabil*

Discutii...................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri..recomandate..............................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

**5. Analiza consumului de medicamente/ antibiotice la nivel de sectie pe baza raportului consumului lunar de medicamente/ antibiotice de la farmacie.**

Constatari

1. *Cele mai costisitoare medicamente utilizate*
   1. *………………………*
   2. *………………………*
   3. *………………………*
2. *Primele trei antibiotice utilizate la nivel de sectie*
   1. *………………………*
   2. *………………………*
   3. *………………………*

*c. Tendinta de utilizare este …………………………………………………..*

Discutii ................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri..recomandate..............................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

6. **Analiza ratei de incidenta si prevalenta a infectiilor nosocomiale in luna anterioara, / masuri de prevenire si control a infectiilor nosocomiale pe baza comunicarilor si raportarilor lunare.**

Discutii ................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri...recomandate................................................................................................................................................................................................................................................................................................................................................................................................................................................. ............................................................................................................................................................

**7. Analiza modului de completare a FOCG si recomandari**

1. *Analiza la nivel de sectii ( sefii de sectii prezinta datele lor, cate foi au verificat, ce erori au constatat, ce recomandari au facut)*
2. *Analiza unui esantion de foi din sectie , aceleasi consemnari*
   * 1. *Nr FOCG/ nr FSZ verificate………………*
     2. *Nr FOCG/ FSZ incomplete………………, din care* 
        1. *Sectia………………………….= ………*
     3. *Erori.mai..frecvente………………………………………………………………*

........................................................................................................................................................................................................................................................................................................................

Discutii.......................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Masuri..recomandate..............................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

**8.Protocoale, ghiduri sau proceduri supuse avizarii Consiliului medical**

Protocoale/ghiduri discutate si aprobate:

1. ………....................................................................................................................................
2. ………....................................................................................................................................
3. ………....................................................................................................................................
4. ………....................................................................................................................................
5. ………....................................................................................................................................

**9.Evenimente santinela externe**

**10.** **Diverse** ....................................................................................................................................... ............................................................................................................................................................ ............................................................................................................................................................

**Masuri propuse**................................................................................................................................ .......................................................................................................................................................... ........................................................................................................................................................

**Sef sectie……………..**